TRIGGERISE

Triggerise is a growing non-profit headquartered in The Netherlands, with offices in South Africa, Portugal, India, and Kenya. Triggerise builds scalable solutions, using mobile technologies, to deliver resources to underserved communities where traditional aid fails to address the changing needs of fragile markets. Triggerise employs a peer-to-peer approach that connects consumers to local small businesses—giving them both the power to access and deliver aid on their own terms. Building on these relationships, we specialize in rewards-based platforms to motivate consumers to make positive choices—helping them to overcome individual barriers as they arise while adding value back into their economies.

Ecosystem Administrator (ESA) Role

Triggerise is looking for a bright, enthusiastic ESA to support the implementation of Triggerise software and applications in Kenya. As a young, fast-moving organization, we accept significant executional risk and technical debt to increase our total amount of social impact that we hope to produce. The result is a fast-paced, constantly evolving work environment. We seek an individual who is excited by these challenges and comfortable building technical and operational processes to support our growth. The ESA works to execute the technical and operational processes necessary to keep the ecosystem running. The ESA will work with operations to transform the business concepts and programmatic needs on the ground to core Triggerise platforms, acting as a technical bridge between various stakeholders.

ESA Profile

- Committed to the mission, vision, and theory of change of Triggerise
- Comfortable with technology for data management, analytics, and mobile phone use
- Proficient in written and spoken Kiswahili and English
- Dedicated to data driven decision making for improving programmatic outcomes
- Able to travel domestically and internationally for trainings and collaboration with global team members

ESA Responsibilities

- Maintain and update the Triggerise software and mobile platforms
- Transform programmatic and business requirements into platform flows
- Support all actors in the proficient use of Triggerise software and mobile platforms, including health care providers, pharmacists, community health works, shop owners, and customers
- Conduct data analysis and provide dashboards using ecosystem data
- Report on key performance indicators

ESA Reporting

The ESF role is dedicated full time towards the responsibilities listed above and will be based in Kenya. The ESA will report directly to Kenya Country Lead and Triggerise Operations.

How to apply

Please send your CV and statement of interest to hellonairobi[at]triggerise.org.